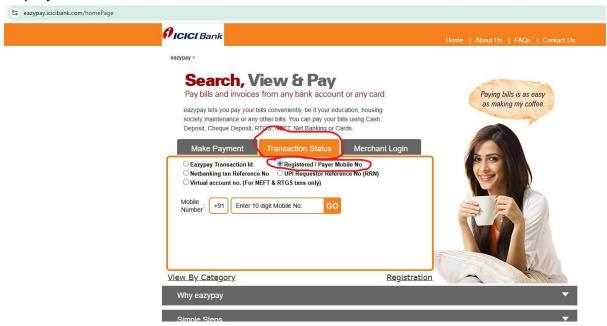
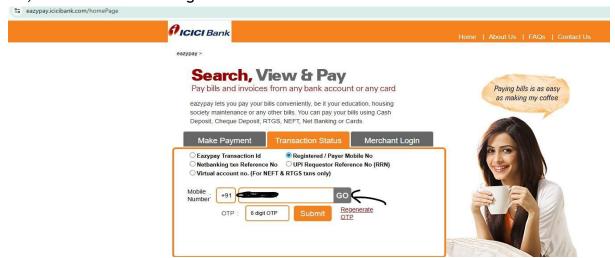
## Payment Issue: Money got debited from the Bank Account, but the same is not reflecting on to the FAUM Admission Portal

Steps to be followed by the candidate:

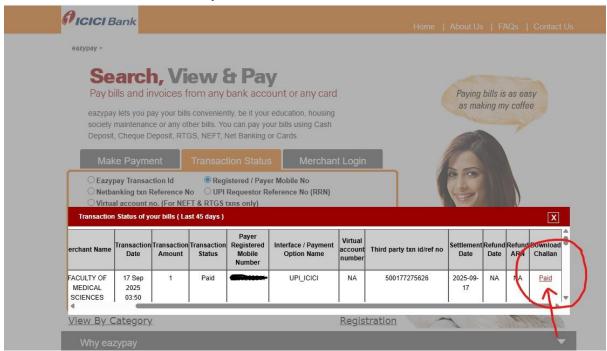
1. Visit ICICI Eazypay site <a href="https://eazypay.icicibank.com">https://eazypay.icicibank.com</a> . The bank page shall get displayed as under:



- 2. Change default tab from Make Payment to Transaction Status as highlighted above. (Ensure Transaction Status tab is highlighted as Orange)
- 3. Choose the option Registered/Payer Mobile No.
- 4. The page will ask you to **enter your 10 digit Mobile No (the one you have registered in the FAUM Admission Portal).** After submission of 10 digit Mobile No, Click the Go button against the same.



5. The user is then supposed to enter the 6 digit OTP as received on his/her mobile number. After submission of OTP, user can download the receipts of all the transactions carried out by him/her as below:



- 6. Click the **Paid link** against the carried-out transaction in order to download the Transaction Status as a PDF file (Unsuccessful Transaction shall have the Download Challan as FAILED, instead of Paid).
- 7. Once the Transaction Status is downloaded on to your device (mobile/laptop), the user is supposed to mail the Transaction Status (PDF file) as file attachment through his/her registered email to the FMSc. Official mail address i.e. office@fmsc.du.ac.in / ug@fmsc.du.ac.in (for FAUM UG Admission) with copy (CC) at manish@ducc.du.ac.in for incorporation of the Transaction Status details in the FAUM Admission portal.
- 8. At last, Wish you Good luck and all the best for your admission.